



Early help and support for parents and carers

Early help means working with you and your family to ensure that you receive the right help and support as soon as you need it. Early help is for everybody, for families with children and young people of any age. And it's your choice whether to access it or not.

Early help and support

There are lots of reasons why you might want some support including:

- Advice about your child's health, development or behaviour
- How your child is progressing at school
- Caring for a child with a disability or additional needs
- Concerns you have about money or housing that is affecting your family
- Help around domestic abuse, drugs, alcohol or crime
- Bereavement support
- Being a young carer

What happens next will be different for every family. You might make a plan with the person you spoke with to sort out the problems. You might want to meet with other people who might be able to help. This is called a team around the family (TAF) meeting. Or you might want to get a service (like family support, therapy, or a children's centre) to give you the help you feel you need.

How we use your information

The information which you and your child provide will only be shared with your consent. However, there may be times when the people working with you need to share information.

For example:

- when they need to find out urgently if a child is at risk of harm
- to help a child who is at risk of harm
- when an adult is at risk of harm
- to help prevent or detect a serious crime

During the EHA process your lead professional is the single point of contact if you need advice about your plan or what is happening next. You will be able to agree on who this will be at your TAF meeting. Your lead professional will share their contact details with you so that you can contact them directly.

At Daventry Hill School, the Early Help Process is co-ordinated by our Family Support Worker within our Pastoral Team – Heather Witherington.



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Just call, have a chat and see if Early Help or another service would be helpful to you.

Other SEN support that is useful for guidance and support as required.

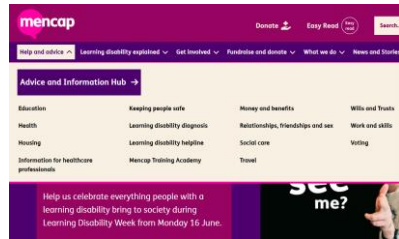
NATIONAL



www.gov.uk



contact.org.uk



mencap.org.uk

Local



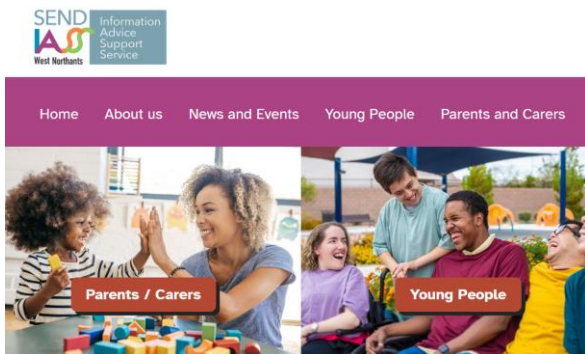
[Westnorthants.gov.uk / local-offer](http://Westnorthants.gov.uk/local-offer)



[Westnorthants.gov.uk / family-hubs](http://Westnorthants.gov.uk/family-hubs)



nhft.nhs.uk



iassnorthants.co.uk



www.wnvp.co.uk

Remember to also look for support relating to diagnosis – there are often really positive groups in our area such as Down Syndrome Northants, Autism Awareness and Symptoms without a Name (SWAN).